

HEALTH & SAFETY PROCEDURES FOR INBOUND TOURS



Ensuring the well-being of our travellers during the global pandemic is of the utmost importance to us. We closely monitor local government policies & WHO guidelines. We regularly check and only choose committed suppliers that have introduced increased hygiene and infectious control practices. We have prepared our own health and safety protocol for guides and drivers.



Upon arrival

Due to airport restrictions, our guides, tour leaders and drivers are not allowed to enter the terminals of the airports. Guests will be met outside the airport close to arrivals exit with visible sign with the guest/group name.

Our guides and bus drivers are required to wear face masks when meeting groups. Our guests will be provided guidance on local Covid-19 control measures. Before every tour we will introduce our freelance staff and ensure they are in good health and ready to follow instructions.

To ensure safe distance from the guide and other tourists in the group, we suggest ordering and using audio systems (for additional fee).



Transportation

We only use large coaches that allow to ensure safe distance between passengers. Transport companies are obliged to ventilate and disinfect the vehicles before and after each trip or after 3 hours of driving. Coaches are equipped with hand sanitisers.



Accommodation

We accommodate guests in hotels with reinforced cleaning programs in rooms and public areas with frequent disinfection of all surfaces as well as reinforced food safety standards. Sanitisers are provided in all key public areas. Hotel staff is comprehensively trained in safety and hygiene programs and provided with PPE.



Restaurants

The number of guests is limited according to the total capacity of the establishment and local regulations. Tables must be spaced at least 2 m apart and guests and staff have to practice physical distancing. All salt, pepper, sugar cans etc. on tables have to be replaced by disposable packs.

Although we carefully select restaurants and hotels, we do not take responsibility for their hygiene practices.



Museums

Museums are obliged to have hand sanitisers and informative signs about Covid-19 regulations and precautions displayed at entrances. Museums must control the flow of people and operate only if they can ensure physical distancing requirements (2 m).

Generally, the Baltic States have been less affected by the Covid-19 than other countries and are considered ones of the safest European travel destinations during the global pandemic. Most shops, bars, restaurants, spa centres and venues operate as usually and it is fairly easy to keep safe distance even in our capitals. When physical distancing restrictions in the Baltics are lifted, we will not require our guests to continue keeping 2 m distance.

Travel safe with Baltic Travel Group!

Here. For You.